

Patient Group Terms of Reference

Name of Committee or Group:	Patient Group
Date Established:	3 March 2013
Date TOR Revised:	24 February 2014
Date of Empowerment:	From inception
Reporting to:	Registrar - Sue Crump Marketing Manager - Pamela Stevens
Terms of Reference:	<p>Overall Aim: As part of the Society's aim is to promote high quality homeopathic healthcare for all, the patient group was established to provide a vehicle for receipt of feedback from patients about the various aspects of the service we provide.</p> <p>Patient volunteers are recruited via Society members.</p> <p>The group operates on a national virtual (on-line) basis via email.</p> <p>Members of the group may also be invited to participate in an occasional telephone meeting, telephone expenses to be covered.</p> <p>The group are given the opportunity to contribute to the development of the homeopathic profession in relation to patient services, expectation and satisfaction.</p> <p>Patient leaflets, public website content and professional conduct procedure documentation are examples of material to be submitted to the group for comment.</p>
Constitution:	Registrar/Marketing Manager for administration of the group Homeopathy patients of members - no limit on number
Frequency of emails	No specific frequency. Overall aim is not to inundate group.
Results	Patient group feedback is collated and feedback referred to the relevant department managing the individual project